



One of the largest conveyancers in Essex, PCS Legal wished to replace their current analogue tapes with an advanced dictation solution.

An established firm of Licensed Conveyancers and Probate Practitioners, PCS Legal is one of the largest conveyancing companies in Essex. Employing approximately 85 staff across their five offices – three are in Basildon, one in Ongar and one in Wickford. Regulated by the Council for Licensed Conveyancers (CLC), all employees are highly trained and dedicated to providing an excellent level of customer service to their valued clients. PCS pride themselves on professionally dealing with all aspects of their clients' transactions.

Switching from analogue tapes to digital document creation

Having previously used analogue tapes and Grundig recorders, PCS used a large pile of files that were placed on the shelf for typing in order. Finding it difficult to fast forward, PCS staff also found searching for an urgent dictation difficult. In addition, damaged tapes caused major issues. These factors proved problematic; often causing time delays. Staff often found that damaged tapes resulted in work being repeated, plus fast forwarding tapes wasted a lot of time too.



We found the SpeechExec solution far more efficient than our previous choice of recording equipment; delivering a much easier to understand solution.



Rachel Nelson
PCS Legal